



Security services

We can integrate security into every part of your business so that you are more prepared for disaster recovery, business continuity, more aware of your employee activities and have a solid operational awareness of your technology.



MANAGED BUSINESS SERVICES



Get to know Security Services

Security is the hot topic of our age and for good reason. This is because it's not about security, but information - data. Every digital security concern your business has, is around ensuring your valuable business knowledge doesn't fall into the wrong hands, or is stolen from yours. All security is about access: allowing the right people to see the right data at the right time. By following this basic premise and then analysing what is under threat in your business, it is not difficult to start creating a security culture that doesn't inhibit your employees' productivity. By linking with a trusted partner, you can hone your security culture and leave the heavy lifting to us.

Core features

- A full security audit of your business environment.
- Managed security services that reduce cost while delivering results
- Take full control of access authorisation by integrating with credential systems such as Microsoft ActiveDirectory.
- Deploy the latest in two-factor authentication, access badges and identity tags.
- Cloud and on-premises options.
- Full control over printing with ITEC Print Director.
- Lock down telephony security with Mitel Clearspan.
- Share documents securely with the M-Files platform.
- Secure your network with the latest in hardware and software practices.
- Harden security on user devices and control access to applications.
- Take advantage of the latest in encryption to keep data from the wrong eyes.

Why ITEC?

- ✓ A leading provider of comprehensive security solutions across the business ecosystem.
- ✓ Experienced in security deployments for small and large businesses.
- ✓ Effective and fast deployment using the best in cloud and on-premises technologies.
- ✓ Focused on operational requirements, so you can get back to growing your business.
- ✓ Expert integrator of devices and services, including the securing of office equipment such as multi-function printers.
- ✓ Highly capable of driving credential-based security, ensuring your people have what they need without sacrificing security.
- ✓ Partnered with leading security vendors and platforms.
- ✓ A committed partner through your business journey.

DID YOU KNOW?

Customer details, the specifics of deals, competitive pricing, phone calls, emails and many other pieces of information are crucial to gaining and maintaining an edge over the competition. Today this is amplified through technology. Employees are able to access data when and where they need it, as well as feed new intelligence into the business. Analytics allow for new insights into the business landscape. Real-time reporting makes strategic data readily available to act on. By growing a good security culture and partnering with a trusted service and solution provider such as ITEC, it is possible and affordable to become a secure business.

Security Services offerings

Harden Devices

Laptops, PCs, smartphones and tablets can be a very useful tools for your business, but they also represent serious security risks. The same goes for multi-function printers and copiers, and other office equipment. By smartly integrating these devices into your company's security culture and using platforms such as ITEC Print Director, you can rest assured that they will deliver their potential to staff without exposing you to unwanted risk.

It's crucial to know what is important to your business and then put the measures in place to secure those valuable assets. But you don't have to do it alone. Through remote management, best-of-breed practices and the latest in applications, your business can be secure and safe while being managed by ITEC's experienced experts.

Take the hassle out of security



Enable your employees to get the documentation and details they need, ensuring your data is secure, by deploying virtual private networks (VPNs), reliable connectivity, security on user devices and easy access to company documents through M-Files.

Expand your data's reach



Enjoy telephony without back doors

Modern telephone systems are faster, more reliable and highly affordable, because they are digital. This means there are many things motivated criminals can do to infiltrate, eavesdrop, reroute and disable calls. Don't let your telephony system become a dark horse that can harm your company. Use the best in telephone technology security, such as Mitel Clearspan, and get the best in communications without unwanted ears listening in.

Lock down your network

The network is where all your data moves, both inside and outside your company. This makes it the main target of criminals and they will go to great lengths to compromise this business nerve centre. Secure your networks by using smart, strategic and affordable measures, such as secure firmware installed on the network devices themselves.

From the receptionist to sales to contractors and visitors, there are many moving pieces in a company and all of them require some level of access to your systems. Use the latest in access control technologies to ensure only the right people log in at the right place and time.

Full access control



Your business thrives on documents: deals, brochures, case studies, customer details, reports and many more pieces of information. Ensure your people can access company knowledge without accidentally sharing it with the wrong people or applications.

Secure your documents



Give access to the right applications

Software is pervasive in the modern workplace, but the mix can include authorised and unauthorised applications. Lock down the rights of applications, limiting software without fussing over every user.

OTHER MANAGED BUSINESS SERVICES



Communications

The message is more important than the medium, especially when we have assessed your business to give you access to all the tools of communication you need. PABX, mobile, video conferencing, data calling... whatever works for your business to get the message across.



Cloud

We can help you to run your business applications and hardware on the cloud. Since everything in the cloud is more connected, you can securely cross reference and share information across different applications.



IDMS

We can seamlessly integrate cloud-based digital services with your in-house ERP systems, saving a lot of time and money. This way you get all the benefits of systems that can talk to each other, without changing what you already have.



Mobility

Business now happens on the move, whether as the core or an enhancement to your solutions. We can help you see how best to use mobile technology so you can do your business best.



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